



Conditions of Sale

EFFECTIVE JANUARY 1, 2020

FREIGHT & SHIPMENTS

FREIGHT ALLOWANCE

Freight allowed orders will be charged a freight recovery rate based on total weight per pound charge (determined by ship to location). See applicable Freight Rate Schedule at www.felkerbrothers.com (Industry News tab, Felker News).

FLATBEDS

Flatbed services are available within the Continental United States. Standard pipe freight allowances apply. Freight charge will be added to invoice with material. Felker Brothers Corporation reserves the right to consolidate loads.

LTL PIPE SHIPMENTS, UPS & FEDEX

All prepaid pipe and tube LTL shipments MUST BE crated (charge amount will depend on size). Please note overlength surcharges from carrier may apply. A variety of LTL carriers are available for collect and third party shipments. Freight charges are subject to a 20% (USD) processing and handling charge.

MINIMUM ORDER

Minimum order amount is \$100.00 (USD).

PRICING & QUOTATIONS

PRICES

All prices are subject to change without notice.

QUOTATIONS

Price and delivery subject to change based on material availability. Felker Brothers Corporation strives to offer accurate ship dates at time of quote. Pricing is based on the complete bid package and is valid for 2 days. Please confirm price and availability prior to order placement. As we strive for 100% accuracy, we reserve the right to correct any errors.

RECEIPT OF PRODUCT

SHORTAGES & CLAIMS OF DAMAGE

All claims for shortages MUST BE MADE within 5 days of receipt of material and MUST BE signed as 'short' on the bill of lading at time of receipt. If not, Felker Brothers Corporation reserves the right to deny claim.

Within 5 days after buyer's receipt of goods, buyer shall give written notice to seller of any claim that the goods are damaged in any manner. All claims for damaged goods MUST BE signed as 'damaged' on the bill of lading at time of receipt. If not, Felker Brothers Corporation reserves the right to deny claim. We accept no responsibility for labor or kindred claims.

RETURNED GOODS

Absolutely no material may be returned without express written permission and return authorization number. Any material authorized to be returned will be subject to a handling charge. Material MUST BE in resalable condition and part of our active product line. **Returns are valid for 180 days.** RMA numbers MUST BE clearly visible on the outside of all returned packaging and sent to address listed on RMA.



*Your Complete Combination in Stainless Steel
Piping Products*

REMIT TO: FELKER BROTHERS CORPORATION
PO BOX 684083
CHICAGO IL 60695-4083

Obtain Material Test Reports (MTRs) through Pipeline Portal at www.felkerbrothers.com or email paperwork requests to paperwork@felkerbrothers.com.